



earthstone

No.

12 YEAR LIMITED MATERIAL WARRANTY

For coverage under this warranty, staple your original contract to this warranty form. The warranty registration number is the contract number assigned by the Company. To obtain service under this warranty, write to the dealer from whom you purchased the product and include a copy of the original contract.

THIS WARRANTY IS NON TRANSFERABLE

(A) The Company's obligation hereunder is limited solely to the repair or replacement of Product and/or re-performance of services purchased hereunder, including necessary labour charges. No implied or express warranty or merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, the Company shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use the Product residentially or commercially hereunder.

(B) This warranty applies only to products:-

- 1) Which fail due to a manufacturing defect;
- 2) For which the contract price is paid in full;
- 3) Which has not been moved from the original place of installation.

(C) Earthstone warrants only the original purchaser of the slabs for internal and commercial use. Earthstone at its choice will replace or repair if it fails, due to a manufacturing problem during the first 12 years from date of installation.

(D) This warranty will be invalidated by and does not cover damage or defect:-

1) Caused by your improper use of Product or subsection of Product to unauthorised repair;

2) Caused by your failure to follow Company instructions (including without limitation relating to preparation of surfaces or subsection of such surfaces to previous workmanship by third parties) or recommended procedures for fabrication and installation;

3) Caused by any work carried out which is not provided for in any order confirmation;

4) Caused by your failure to comply with instructions as to use and care of the Product;

5) Not notified by you within 14 days from the date on which such damage should have been apparent on reasonable inspection by you;

6) To Product produced, manufactured or supplied to any drawings, design or specification supplied by you;

7) Caused by physical abuse, or breakage not due to a Company defect in the manufacturing of the material;

8) Caused by failure of any adhesive, caulk, silicon or other finishing or maintenance accessories, or failure of any caulked, siliconed or filled joint or product joint;

9) Not notified to the Company before the expiry of the appropriate 12 year warranty period.



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To register your product please complete the below form and forward to the address listed on the back of this warranty card.

Name: _____

Installation Address: _____

Purchased from: _____ Invoice no: _____

Colour: _____ Date of Installation: _____

I/We have read & understood the care & maintenance instructions as outlined in the Warranty schedule.

Date: _____

Signed: _____

CARE & MAINTENANCE OF PRODUCT

We are delighted to welcome you as a new owner of an Earthstone surface. Below are our recommended care instructions for your newly installed product.

1. Everyday Cleaning

Earthstone has been polished with diamond polishing equipment. Simply wipe over with a damp cloth using mild detergent only. Do not use scourers, steel wool products or abrasive cleaners. For tough marks, wipe over with a cloth and diluted liquid bleach.

2. Stain Resistance

Earthstone is stain resistant to most common household food and liquid products. It is recommended not to leave food and liquid spills for extended periods. Chemicals such as solvents, acetone, acid or alkaline product can cause damage.

3. Scratch Resistance

Earthstone is scratch resistant. We recommend that you do not chop on, or gouge the surface with sharp implements. Cutting boards should be used when cutting on any polished surfaces.

4. Heat Resistance

Earthstone is heat resistant to 300°F/148°C. Extreme heat may cause damage. The use of trivets under hot articles is recommended.

IMPORTANT PRODUCT INFORMATION CONCERNING EARTHSTONE SURFACES

Description

Earthstone is engineered from quarried materials and includes granite, stone, marble, quartz, glass and shell, crushed into graduated-size pieces and mixed with specially formulated UV stable acrylic binding agents. Each slab is extruded, annealed and then meticulously polished to form a deep, lustrous shine. The finished surface is heat, scratch, stain and impact resistant.

Colour

Earthstone surfaces are made from up to 95% natural material therefore variation in stone colour and particle size is to be expected. This is quite normal and is not considered a product fault or defect. Smaller grained, lighter coloured slabs are more susceptible to marking and we recommend following our Care and Maintenance advice carefully (see above).

Slab joins

Earthstone surfaces are cut to order from standard size slabs and most worktop applications will inevitably require joins. Installers are trained to make all joins as precise and discreet as possible, usually positioning them at the shortest possible run close to the sink or cooktop. As stone size and colour variation may vary slightly between slabs, we inspect the components and endeavour to match all slab joins as closely as possible. The intended location of all slab joins is indicated on your quotation documents and your Earthstone representative will have already discussed this with you before any worktops are installed.

Perla Products

Earthstone's boutique Perla products contain a raw mother of pearl shell therefore a separate customer acceptance letter is required to be signed if using the Perla product. Please speak to your Earthstone representative for further details.

IMPORTANT: Please note that any claims for colour variation, natural content variation or join location should be registered at the earliest opportunity and may not be recognised once the installation is complete.

RETURN TO:
APEX DISTRIBUTION
7 BOOLA PLACE, CROMER
NSW, 2099



earthstone
www.earthstone.net.au